

CRITERIA 6 GOVERNANCE, LEADERSHIP & MANAGEMENT

6.5 INTERNAL QUALITY ASSURANCE SYSTEM

Criteria – 6.5.3.B

Internal Quality Assurance Cell (IQAC) has contributed significantly for institutionalizing the quality assurance strategies and processes







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Criteria - 6 GOVERNANCE, LEADERSHIP & MANAGEMENT





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6.5.3 (E)	AAA – Academic and
	Administrative Audit.
6.5.3 (F)	Gender Audit.
6.5.3 (G)	Quality Audit.
6.5.3 (H)	ISO Certification.







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6.5.3 (B) FEEDBACK SYSTEM





Feedback process of the Institution may be classified as follows:

A. Feedback collected, analyzed and consolidated action taken on feedback for lastfive years available on website

- B. Feedback collected, analyzed and action has been taken
- C. Feedback collected and analyzed
- **D. Feedback collected Feedback not collected**





FEEDBACK FORMS- PROCESS ACTION TAKEN REPORT





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ACTION TAKEN ON FEEDBACK OF STUDENTS





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ACTION TAKEN ON FEEDBACK OF STUDENTS		
ANALYSIS	ACTION TAKEN REPORT	
• Analysis of Feedback is done in	• The Institute is very much aware	
form of Pie Chart Diagram. The	about to take follow up of	
Google form is prepared and send	analysis of feedback report and	
tothe students through email. The	take the action for betterment of	
filled Google forms are collected	the college.	
through emails.	• The Action taken report means	
• The all responses were compiled in	to understand strong action and	
form of excel sheet.	pace.	
• The feedback excel sheet is	• The analysis report says that	
processed by Ai- Software to	over 90% satisfied by the	
analyses the feedback of students	curriculum set up by the parent	
about Academics, syllabus, teachers,	body of University of Mumbai.	
teaching facilities, ICT facilities,	• The students said that the	
infrastructural availabilities,	programmed course content,	
syllabus content, practical's and	responses, practical	
project activities. In general, 70-	involvement level of standardof	
80% students are satisfied about the	content of course is	
academics, administrations,	satisfactory.	
extension activities, research,	• The Management, the Principal	
students support and progression	as well as the teaching staff are	
as well as governance by the	up to mark, as said by the	
management.	students. There is scope for	





• The students are satisfied with	improvement in curricular
curriculum delivery and the level of	delivery and curricular
curriculum is up to the mark of	enrichment. The suggestions,
national and international level.	expectations of the students are
	implemented for betterment.





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ACTION TAKEN ON FEEDBACK OF ALUMNI

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ANALYSIS	ACTION TAKEN REPORT	
• Alumni are the bridge between the	 Frequent meetings- The college 	
Industrial world and the educational	administration as a part of action to	
world. Alumni are the ex- students	the Alumni feedback decided to	
who learned the curriculum and	undergo frequent meetings with the	
related knowledge learned at	alumni.	
college and applying it in the	• Small groups-College administration	
professional world. They are the	management along with Alumni	
best resources to share feedback of	decided to have frequent meetings	
teaching, learning, academic	with small groups of alumni. Every	
content, improvement, expectations	alumni member is capable to	
and quality changes.	represent as good to best as judicial	
• Alumni of St. Rocks Degree College	person.	
of Law are doing well in the field	• More than 80- 90 % ex- students that	
ofJudiciary & advocacy. They are	is Alumni are satisfied with the	
establishing as 'professionals 'in	teachers, management, academics,	
thefield of Judiciary.	administration and extension	
• Over 90% of Alumni are satisfied	activities out in college.	
with the LLB of University of		
Mumbai.		
	1	





MUMBAJ- 400 092



SHRI HARI EDUCATIONAL TRUST

ST. ROCK'S DEGREE COLLEGE OF LAW

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ACTION TAKEN ON FEEDBACK OF TEACHERS

ACTION TAKEN ON FEEDBACK OFTEACHERS		
ANALYSIS	ACTION TAKEN REPORT	
 ANALYSIS Feedbacks helps the college administration to avoid the major mistakes, helps in disciplined teaching learning process. Positive feedbacks helps motivation, boosts confidence and shows stake holders that college value them. Feedbacks by teacher is very effective for improvement in curriculum delivery, curriculum enrichment and curriculum cross cutting issues. 		
 Effective feedback is way of giving input that can be positive (such as a compliment), negative (such as a corrective measure) or neutral (such as a general observation). Teacher's feedback is always useful to the principal, to the management and to the entire teaching staff for 	 amenity of providing the better teaching infrastructure, especially the classrooms. The ICT classrooms are the requisition in present scenario in teaching- learning process. Teachers prefer the same. Therefore, the governance provided 	





the qualitative improvement in	almost every class room with ICT
teaching- learning process.	facilities.
• Over 90% teachers are satisfied	• Staff room facilities are adequately
with syllabus, content understanding	provided.
level, skill level and practical	
application of the curriculum set by	
University of Mumbai.	





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ACTION TAKEN ON FEEDBACK OF EMPLOYER

ACTION TAKEN ON FEEDBACK OF EMPLOYER		
ANALYSIS	ACTION TAKEN REPORT	
 ANALYSIS Employer are the job providers for the skill, knowledge, the personality graduate from the college. The communication matters as per the Employers. The Employers given feedback about the quality of graduates of University of Mumbai. Analysis of feedback of Employers regarding the standards of graduate of University of Mumbai states thatover 90% employer are satisfiedthe skill, personality, presentation, communication, dedication and depth of subject knowledge. Employers suggests to have 	 ACTION TAKEN REPORT The Management, the head of Institute along with Teachers, are very keen for feedback from Employer. Feedback aspects- The Governance immediately analysed the feedback by the employers and called for meeting to undergo for the same. The feedback collected from employers were considered as crucial and notable serious document to work on it. IQAC, Principal and Management collectively decided to work on suggestion to improve the 'placements of students on large scale'. 	
the 50% more weightage to the practical application than the	 Employers' suggestion and satisfaction with graduates of 	
theoretical contents in the	this University and of this	
curriculum.	college were considered	
 Internship projects, visits, 	Benchmark.	







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presentations, assignments are some of the practical approachesto be implemented and applied

- The employers were provided feedback Google form, to collect college their view about graduates in this.Feedback is to collect the information, status about skills and knowledge of graduates for this college. Over 90% employees are satisfied with education quality of students pass out from this college.
- The college, in its action report said that the maximum students should be sent for Internships, students visit like firms, visits to NGOs, visits to various workplaces.
- The gap in between theoretical classroom studies and practical industrial platform in professional life can be minimize by more practical approaches in curriculum.
- Action was decided to provide add on courses, cross cutting issues, IVs, projects, seminars, presentation, Research, workshops, Research publications, participation in various academic, curriculum and co-curricular activities to becarried out.
- The IQAC and administration suggested to follow up such activities which provide to minimize the gap between the theory of class and practical in professional world. various





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between the theory of class and
practical in professional world.





FEEDBACK

Feedback Analysis Report is submitted to Higher Authority Management



I/C PRINCIPAL ST. Rocks degree college of law Borivali (West), Mumbai- 400 092



To, The President, Shri Hari Education Trust, ST. Rocks Degree College of Law 1-B, Randive Marg, Chickoowadi, Borivali (West), Mumbai Maharashtra- 400092

<u>SUBJECT</u>: Submission of Feedback analysis Report (2023-24) to Management –Governance being Higher Authority in College Administration.

Respected sir,

This college undergone the feedback of Students, Alumni, Teachers and Employers. It is about by college and evaluated by the Assessors. The Feedback is collected analyzed and Action Taken according to analysis. It is exercised in March – April of 2024. To required and to present expert comment by you as Management Governance, the concerns are provided to you for Expert Advice. Thanking you

Thanking you,

Enclosure's

- 1) Feedback forms of Stakeholders
- 2) Analysis of Feedbacks of each Stakeholder
- 3) Pie Chart analysis of feedback
- 4) Action taken report

