



CRITERION 5 – STUDENT SUPPORT & PROGRESSION

5.1 STUDENT SUPPORT

5.1.4 (E)

THE INSTITUTION HAS A TRANSPARENT MECHANISM
FOR TIMELY REDRESSAL OF STUDENT GRIEVANCES
INCLUDING SEXUAL HARASSMENT AND RAGGING
CASES





SHRI HARI EDUCATIONAL TRUST
ST. ROCK'S DEGREE COLLEGE OF LAW

(Affiliated to Mumbai University)

Borivali (W), Mumbai- 400 092. E mail ID: strockscollegeoflaw@gmail.com

**LIST OF GRIEVANCES
FROM STUDENTS**

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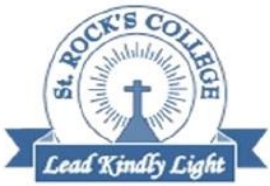
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Sr. No.	Name	Class	Date	Grievance
1.	Sharma Meghana	B.A.L.L.B.- I YEAR	14/11/2019	Problem relating to issue of bus pass
2.	Tamore Prathamesh	L.L.B.- II YEAR	24/1/2020	Loss of ID Card in Class room
3.	Soni Tushar	B.A.L.L.B.- III YEAR	11/9/2021	Unable to attain Online Lecture due to mobile Issue
4.	Borade Priyanka	L.L.B.- I YEAR	05/4/2022	Problem of Examination time
5.	Chavan Vishal	B.A. L.L.B.- II YEAR	28/10/2023	Loss of Mobile Phone during Examination
6.	Jain Ekta	L.L.B.- I YEAR	24/1/2024	Verbal Abuse by fellow Students

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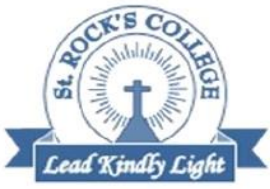
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**MINUTES OF THE
MEETING
&
TAKEN REPORT
(SAMPLE CASE)**

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MINUTES OF THE MEETING

- Title - Students Grievance Committee Meeting
- Date - 16/11/2019
- Day & Time - Monday, 12noon to 12:30p.m.
- Location – Conference hall
- Meeting Conducted By: Dr. Shwetali Patil
- Total Attendance – 05

POINTS DISCUSSED:

1. On 14 November 2019 a grievance was received.
2. Students Grievance was regarding problem relating to issue of bus pass.
3. The committee discussed the problem and made necessary changes for the same.
4. On 16 & 17 November, 2019 admin was informed and requested to make the necessary changes in pattern of issuing bus pass
5. Students were asked for feedback for changes and found satisfied.
6. The meeting concluded the redressal of grievance on 16/11/2019.

GRIEVANCE REDRESSAL COMMITTEE

Sr.	Name	Designation	Committee
1	Dr. Shwetali Patil	I/C Principal	President
2	Ms. Arpita Shirke	Senior Faculty	Local Secretary
3	Mr. Praful Salvi	Advocate	Legal Advisor
4	Mr. Sarthak Kadam	Student	Student Representative
5	Ms. Srushti Vedak	Student	Student Representative
6	Mrs. Vaibhavi Pawar	Social Worker	Member





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ACTION TAKEN REPORT

Due to the issues and problems submitted by the students on 16/11/2019 regarding various hurdles they came across.

Following actions are taken:

- Arrangements are made to provide bus pass to the students with lost Aadhar Card More flexibility are provided towards the document work relating to Bus pass.
- Also, additionally CCTV cameras of the college have been checked.
- Request for new ID has been accepted

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